

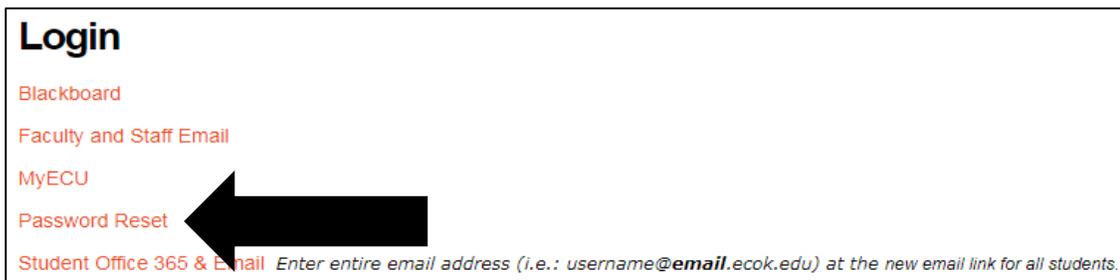
# How do I get my login information?

## Obtain Your Login and Password:

1. To begin, go to the [ECU website](https://www.ecok.edu). The URL is <https://www.ecok.edu>. Click on Login at the top of the page.



2. Select [Password Reset](#). This is for both new and returning students.



3. Enter your Social Security Number and Birthdate (mm/dd/yyyy). Then press Reset Pass. This is valid for 6 months. After this time, you must repeat this process.
  - a. New Students: Once you have been accepted to ECU you will need to wait 24 hours to reset your login and password.
  - b. Former Students: Should be able to complete a password reset at any time.
  - c. Make sure to write down or screenshot your Username and Password and keep it in a safe place.
    - i. It is cap sensitive.
    - ii. Be mindful a 1 (#1) and a l (lower case L) look similar.

A screenshot of the 'Self-Service Password Reset' form. The form has an orange background. It asks the user to enter their Social Security Number and Birthdate (mm/dd/yyyy). There are input fields for each, with hyphens and slashes indicating the format. A 'Reset Pass' button is at the bottom right.

**Self-Service Password Reset**

Please enter the following information and press "Reset Pass".

Social Security Number:  -  -

Birthdate: (mm/dd/yyyy)  /  /